



INFINITY COLLECTION FAUCET
Lifetime Limited Warranty

Cygnet Stainless' Infinity Collection Faucet warranty is only applicable to the original purchaser/owner of the faucet for as long as the original consumer purchaser owns the home in which the faucet was first installed. All Cygnet Stainless Infinity Collection Faucets must be installed by an authorized installer to qualify. Warranty excludes all commercial, business, and industrial use. (Proof of purchase may be requested in the event of a warranty claim). This warranty is only applicable for faucets installed in the U.S.

Cygnet Stainless Infinity Collection Faucets will be leak and drip free under normal residential use and service period of ten (10) years from the date of original purchase for the faucet and five (5) years from the date of the original purchase for the flexible hose and cartridges and (3) years for spray heads.

In the event of a Cygnet Stainless Infinity Collection Faucet failure, Cygnet Stainless will replace, free of charge, during the applicable warranty period, any part or faucet that proves defective in material and/or workmanship under normal installation, use and service. Cygnet Stainless reserves the right to inspect any faucet reported to be defective prior to replacements of the faucet. All decisions are final. Replacement cost excludes transportation and any labor costs for the removal or reinstallation of the faucet. This warranty does not cover any events of product surface damage caused by abuse, misuse, accidental damage and/or scuffs, poor installation, improper care and maintenance, failure of or dissatisfaction with joints, seams or any adhesive or caulk used in connection with installation, damage caused by harsh or abrasive cleaners and/or materials or failure caused by any act of nature. Any part or product repaired or altered in any manner without written authorization from Cygnet Stainless will void the warranty.

Cygnet Stainless makes no implication that products comply with any or all local building or plumbing codes. It is the consumer's responsibility to determine local code compliance. In requesting warranty service, please provide us with the following information:

1. Receipt of Purchase / Date of installation
2. Model Number / Part Number
3. A detailed description of the nature of the problem or defect

This warranty will not cover any damages that might be caused by the products. This warranty supersedes all other warranties, expressed or implied. By the purchase and use of our products, you agree that Cygnet Stainless is not liable for incidental, consequential, or special damages associated with the return, replacement, installation or use of your products. This includes freight costs, cartridge replacements, labor, travel time, lost profit, home damages, and other contingent liabilities and costs (including, without limitation, costs associated with experts, investigations, analyses, attorneys and other professionals and services). The Cygnet Stainless warranty is a comprehensive and explicit limit of liability and all items outside of it are not addressable by or the responsibility of Cygnet Stainless. Certain states have variances regarding implied warranties and in those situations we remain fully compliant.

Please contact a Customer Service Representative at:

Cygnet Stainless™

62 Communications Drive, Waynesville, NC 28786

Office: 833-231-0344

Email: Sales@cygnetstainless.com